



April 21, 2023





Product Information Notification (PIN): Update to Impinj Multi-Pack Shipping Label for Readers and Single Pack Shipping Label for Gateways

Dear Impinj Customer,

As part of our continuous improvement process, Impinj will implement new shipping label designs for both the multi-pack box (max. 6 single-pack boxes in each packaged box) on **Reader products** and the single pack box on **Gateway products**. This improvement will prevent mislabeling by providing a visual differentiation between multi-pack and single-pack Reader/Gateway shipments.

There is no change to the form, fit, or function of the product. The label has the same paper and adhesive and was previously qualified.

Readers:

New Label (Multi-pack only)	Original Label
<p>R420 USA 4-PORT READER 8783.276-300P-407</p>  <p>MFG NUMBER: R0100301</p>  <p>IPI-REV-R420-USA2M1</p>  <p>MAC: 00:16:25:13:84:56</p>  <p>SERIAL: 37019462251</p> 	<div style="border: 1px solid black; padding: 10px;"> <p>8783.726-300P-407</p>  <p>MFG NUMBER.: R0100301</p>  <p>IPJ-REV-R420-USA2M1</p>  <p>MAC: 00:16:25:13:84:56</p>  <p>SERIAL NO.: 37019462251</p>  </div>

Note: For readers, the shipping label for the single-pack (max. 1 pc in each packaged box) will not change.

Gateways:

New Label (Single-pack only)	Original Label
<div style="border: 1px solid black; padding: 10px;"> <p>8783.370 REV. 1.00</p>  <p>MFG NUMBER.: R0301100</p>  <p>IPJ-REV-R660-USA1M1</p>  <p>SERIAL NO.: 37016350089</p>  <p>MAC: 00:16:25:11:DA:8A</p>  </div>	<div style="border: 1px solid black; padding: 10px;"> <p>xSpan R660</p> <p>HLA: 8783.370 Rev. 1.00</p>  <p>MFG: R0301100</p>  <p>SKU: IPI-REV-R660-USA1M1</p>  <p>SERIAL: 37016350089</p>  <p>MAC: 00:16:25:11:DA:8A</p>  </div>

Note: For gateways, the shipping label for the multi-pack box will not change.

The new labels will be introduced starting **July 3, 2023**. Customers will continue to receive packages with the original labels until inventory is depleted.

If you have questions or need assistance, please contact your Impinj account manager or the Impinj support team at support@impinj.com.

Thank you,

Nikhil Bagri \ Senior Product Management Director

Impinj RAIN RFID Connectivity & Software

www.impinj.com



For a downloadable version of this notification, please view the [customer notification](#) on the Impinj Support Portal.