



Product Change Notification: End of Support for Impinj Tag Chip Wafer Map FTP Distribution System

June 24, 2025

Dear Impinj Customer,

This notification is to inform you that Impinj is initiating the end-of-support (EOS) process for the Impinj tag chip wafer map File Transfer Protocol (FTP) distribution system (<ftp.impinj.com>), including the web portal and the FTPS endpoint. The objective of this notice is to allow time to plan your migration to the new Impinj tag chip wafer map Secure File Transfer Protocol (SFTP) distribution system that is available now.

The SFTP distribution system will improve security and availability. The SFTP distribution system contains a copy of all wafer maps shipped within the last three years.

Please note the critical milestone dates below and take the necessary steps to meet your needs. Access to the existing system will be removed completely and inaccessible after the end-of-support date.

Detailed instructions on using SFTP clients to retrieve your wafer maps are available in this [support article](#). If you have purchased tag chip wafer products from Impinj within the last three years, you will receive new account details in two separate emails within the next day. The emails will be sent from support@impinj.com to individuals who receive our shipment notifications. The first email will contain your account username, and the second will provide a secure link to retrieve your account password.

Affected Products

All Impinj tag chip wafer products are affected by this EOS.

EOS Timeline

Milestone	Date
EOS process start date	June 24, 2025
End of support	September 24, 2025

The new SFTP distribution system will only serve wafer maps for purchases made within a rolling three-year window. Wafer maps older than three years will be



automatically purged from this system. If you require access to wafer maps older than three years, please download them from our current <ftp.impinj.com> distribution system prior to the EOS date above.

For additional information or help with this process, please contact your Impinj account manager or the Impinj technical support team at support@impinj.com.

For a downloadable version of this notification, please view the [customer notification](#) on the Impinj support portal.